



North Carolina Department of
Crime Control & Public Safety

FEMA Region IV Office
Atlanta, Georgia



FEMA

News Release

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FEMA Media Contact: 770-220-5226
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WHAT TO EXPECT AFTER REGISTERING WITH FEMA

RALEIGH, N.C. - After registering with the Federal Emergency Management Agency, every applicant will receive a packet of information regarding their request for help.

Based on information supplied during registration, applicants may be referred by FEMA to another agency or voluntary organization that may help with emergency food, shelter, clothing or medical needs.

If a homeowner reports damage when registering, a FEMA-contracted inspector will call to make an appointment to meet at the damaged residence. The inspector is there to verify damage to the home and contents. All inspectors have FEMA-issued photo identification and do not ask for personal information or money.

Renters should also expect a call and visit from an inspector who will verify damage to personal property.

If an inspector does not call within 10 days to make an appointment, applicants should call the FEMA helpline at 800-621-3362. The helpline is also available for any questions regarding the forms in the packet.

It is important that applicants keep the appointment with the inspector.

Some survivors will be sent a Small Business Administration low-interest disaster loan application. Applicants will not be required to borrow money, but some types of FEMA assistance can only be provided after the loan package has been completed and returned.

After the inspection of damage to home or personal property, FEMA will notify the applicant by mail regarding what assistance is available or what additional information is needed.

Anyone with questions should not hesitate to go to the nearest disaster recovery center or call the FEMA helpline.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.

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